RETAIL SERVICE PACKAGES **SUMMARY & PRICING**

RescueManager™ Services	Supplies At Additional Cost		Supplies Included			
SERVICES	Basic	Standard	Basic Plus	Standard Plus	Premium Plus	
Online AED program management	✓	✓	✓	✓	✓	
Automatic alert notifications	✓	✓	✓	✓	✓	
General phone technical support	✓	✓	✓	✓	✓	
Notification of manufacturer or FDA recalls	✓	✓	✓	✓	✓	
State EMS registration assistance	✓	✓	✓	✓	✓	
Access to the AED program library	✓	✓	✓	✓	✓	
Automatic shipping for expiring pads and batteries	at add'l cost	at add'l cost	cost included	cost included	cost included	
Medical Direction: (not provided in CO, KY, MA, MS, MT, NM, TN)		✓		✓	✓	
Post-event data download and review		✓		✓	✓	
Temporary loaner AED provided as needed					✓	
On-call services: AED update/upgrade/recall services (CA only)					✓	
ADDITIONAL SERVICES AND PRODUCTS						
Adult pads, replacement post-rescue						
Pediatric pads, replacement post-rescue						
Battery, replacement post-rescue						
Post-event data download and review	CALL FOR PRICING					
Temporary loaner AED						
AED update/upgrade/recall services, per AED		CALL FOR PRICING				
Annual Servicing (includes AED & cabinet), add'l fee per AED per year						
Monthly Servicing (includes AED & cabinet), add'l fee per AED per year						
Monthly Servicing (includes AED & Cabinet), and thee per AED per year						
State EMS registration services, per AED, per each state & locality, one time fee						

